

Application Form

Client Information			
Name		Surname	
ID Number		Email Address	
Company Name		Reg. No.	
Cell No.		Work No.	
Home No.		Fax No.	
Physical Address		Postal Address	
		Postal Code	

* Company/Customer's name must be the legal name of a Company or Person for registration purposes

Terms and Conditions

Use of Internet and related services is subject to our Acceptable Usage Policy (AUP), Terms and Conditions of Service (T&C's), Code of Conduct, Service Charter and Privacy Policy.

The Applicant consents to the jurisdiction of any competent South African Magistrate's court for the adjudication of any legal dispute between Fliber (Pty) Ltd and the Applicant and these terms and conditions will be construed and interpreted in accordance with the law of the Republic of South Africa.

The Applicant acknowledges that the terms and conditions hereof may not be varied or cancelled except in writing and signed by Fliber (Pty) Ltd and the Applicant.

In the event that any of the terms of this contract are found to be invalid, unlawful or unenforceable, such terms will be severable from the remaining terms, which will continue to be valid and enforceable.

I/We warrant that I/we have read and accept Fliber (Pty) Ltd Standard Terms and Conditions, Acceptable Usage Policy (AUP), Code of Conduct & Service Charter and Privacy Policy available online at or obtainable by e-mail from our office for all related Services.

Wireless and Network related Services provided by Fliber (Pty) Ltd ends at the Customer Premises Equipment (CPE) – any other configuration, support or setup required will be quoted for separately.

Packages and Payment Options:

I/We acknowledge that I/we will be charged additional fees for work or maintenance outside the normal equipment warranty required to be done by Fliber (Pty) Ltd.

I/We agree that this additional work should be paid on receipt of invoice or alternatively it will be added to the monthly subscription fee.

Free Telephonic support is available during office hours 8am - 5pm, Monday to Friday, after hours from 5pm to 8pm and Saturdays from 9am to 2pm and Sundays from 9am - 12pm. 24h00 support rates can be negotiated separately if required.

On-site support is charged at Fliber (Pty) Ltd current rates.

Fliber (Pty) Ltd reserves the right to modify prices on one month's notice and new pricing will apply to this agreement after the notice period unless the agreement is cancelled in writing by me/us.

Payment Options:

- a. Payment via Debit Order.
- b. Payment via EFT (EFT payments need to reflect by the 7th of each month, payments not received by this date will result in suspension and a re-connection fee will be added automatically).
- c. Payment via Cash or Cash deposit (Subject to a 10% cash handling fee).
- d. Cancellations require One (1) Calendar month's notice.

Package Options:

Packages				
Package Name	Download	Upload	Price	Mark Option with an X
Basic				
2Mbps Basic	Up to 2Mbps	Up to 512Kbps	R349.00	
4Mbps Basic	Up to 4Mbps	Up to 1Mbps	R499.00	
6Mbps Basic	Up to 6Mbps	Up to 1Mbps	R960.00	
8Mbps Basic	Up to 8Mbps	Up to 1Mbps	R1300.00	
10Mbps Basic	Up to 10Mbps	Up to 1Mbps	R1799.00	
Residential Shaped				
2Mbps Shaped	Up to 2Mbps	Up to 512Kbps	R499.00	
4Mbps Shaped	Up to 4Mbps	Up to 1 Mbps	R699.00	
6Mbps Shaped	Up to 6Mbps	Up to 1Mbps	R999.00	
8Mbps Shaped	Up to 8Mbps	Up to 2Mbps	R1599.00	
10Mbps Shaped	Up to 10Mbps	Up to 2Mbps	R1899.00	
Residential Unshaped				
2Mbps Unshaped	Up to 2Mbps	Up to 512Kbps	R999.00	
4Mbps Unshaped	Up to 4Mbps	Up to 1Mbps	R1299.00	
6Mbps Unshaped	Up to 6Mbps	Up to 1Mbps	R1899.00	
8Mbps Unshaped	Up to 8Mbps	Up to 2Mbps	R2149.00	
10Mbps Unshaped	Up to 10Mbps	Up to 2Mbps	R2349.00	

Packages				
Package Name	Download	Upload	Price	Mark Option with an X
Business Shaped				
2Mbps Shaped	Up to 2Mbps	Up to 1Mbps	R549.00	
4Mbps Shaped	Up to 4Mbps	Up to 1 Mbps	R749.00	
6Mbps Shaped	Up to 6Mbps	Up to 1Mbps	R1049.00	
8Mbps Shaped	Up to 8Mbps	Up to 2Mbps	R1699.00	
10Mbps Shaped	Up to 10Mbps	Up to 2Mbps	R2049.00	
Business UnShaped				
2Mbps Shaped	Up to 2Mbps	Up to 1Mbps	R1099.00	
4Mbps Shaped	Up to 4Mbps	Up to 1 Mbps	R1399.00	
8Mbps Shaped	Up to 8Mbps	Up to 2Mbps	R2299.00	
10Mbps Shaped	Up to 10Mbps	Up to 3Mbps	R2849.00	
15Mbps Shaped	Up to 15Mbps	Up to 3Mbps	R3899.00	
*Static Public IP				
Static Public IP *(Not available on Basic packages)			R100.00	
Custom Packages*				

*Once-off setup fee might be applicable on all custom package setups/configurations

Accepted by:	
Name: (Who warrants that they are authorized to sign.)	Signature: (The Applicant)
Date:	

For Office Use Only	
Assisted by	
Account Reference No.	
Debit Order Agreement Reference No.	